

Entry Permit Holder Report

SafeWork SA

Application ID 13938837

Entry Permit Holder	
Full Name:	Jo-Anne Brown
Permit Number:	ET-22-00947
Union Represented:	United Workers Union
Worksite Entered	
Business Name:	Southern Cross Care McCracken Views Residential Care
Industry:	Other
Address:	31 ADELAIDE ROAD MCCracken SOUTH AUSTRALIA 5211
Date workplace entered:	25/03/2022 12:00:00 AM

I Jo-Anne Brown am of the opinion that the PCBU has contravened the WHS legislation relating to:		
Contravention	More information	Was the contravention rectified?
Not maintaining safe systems of work	Inadequate staffing due to improper rostering requirements, resulting in staff having to finish their breaks sooner, and work at a faster pace creating workplace hazards (i.e. increased fatigue, stress and mental harm).	No
Not maintaining a safe work environment	Staff were not given access to safe & accessible lunchroom facilities. The 'alternative' areas (ie residents areas) created unaddressed risks for workers while eating their lunch, as in order to eat their food they would have to remove their PPE in the presence of residents . Staff reported short staffing resulting in short breaks, and no cleaner and therefore no cleaning of the facility on the weekend. Significant workload issues as a result of lack of cleaners	No
Not maintaining safe plant and structures	Staff report that they have not been provided with appropriate equipment (ie, stand lifter). Staff are	No

	experiencing physical strain as a result of lifting residents without appropriate equipment. Staff report that they have verbally requested the appropriate equipment as they have not been provided with request forms. Staff report colleagues have required medical attention due to physical strain caused by lack of equipment.	
Unsafe use, handling and storage of plant, structures and substances	Staff report that they have not been provided with appropriate equipment (ie, stand lifter). Staff are experiencing physical strain as a result of lifting residents without appropriate equipment. Staff report that they have verbally requested the appropriate equipment as they have not been provided with request forms. Staff report colleagues have required medical attention due to physical strain caused by lack of equipment.	No
Inadequate monitoring of the health of workers and the conditions at the workplace	Management had failed to ensure staff were being provided the ability to adequately rest and recover while on their lunch breaks, creating risks of exacerbated fatigue. Management had failed to provide appropriate equipment.	No
Inadequate facilities or access to facilities	No suitable lunchrooms had been provided to staff as they had been closed. Staff were forced to eat their food in residents areas of the aged care facilities, not allowing them to rest and recover. Some staff were also forced to eat outside in, exposing them to the risks and hazards of the weather. No suitable hand washing facilities were available, nor adequate bins. Staff courtyard contained scaffolding.	Yes
Lack of information, training, instruction or supervision	Staff had not been consulted with in relation to where they can have their lunch breaks.	Yes