

Entry Permit Holder Report

SafeWork SA

Application ID 19049598

Entry Permit Holder	
Full Name:	Lisa Sigalla
Permit Number:	ET-23-05949
Union Represented:	SDA
Worksite Entered	
Business Name:	McDonald's Cross Roads
Industry:	Other
Address:	339 Goodwood Road Kings Park SOUTH AUSTRALIA 5034
Date workplace entered:	27/02/2024 12:00:00 AM

I Lisa Sigalla am of the opinion that the PCBU has contravened the WHS legislation relating to:		
Contravention	More information	Was the contravention rectified?
Not maintaining a safe work environment	3 reports of customer abuse and violence logged on internal system in last 6 months. Repetitive issue with aggressive neighbour, issue with noise from the drive thru speaker. Has entered the store multiple times, abusive towards team, incident involving a chair being thrown July 23. Worker interviewed reported incident where child entered staffed kitchen area, was not reported on internal system.	No
Not maintaining safe plant and structures	There is no barrier between staffed and customer areas leaving workers at risk when an aggressive incident escalates. This also poses a hazard of children entering the kitchen.	No