

# Entry Permit Holder Report

SafeWork SA

Application ID 23631875

Entry Permit Holder	
<b>Full Name:</b>	Bernadette Mulholland
<b>Permit Number:</b>	ET-25-03411
<b>Union Represented:</b>	South Australian Salaried Medical Officers Association
Worksite Entered	
<b>Business Name:</b>	Flinders Medical Centre Emergency Department
<b>Industry:</b>	Other Health
<b>Address:</b>	Flinders Drive Bedford Park SA 5042
<b>Date workplace entered:</b>	20/05/2026

**I Bernadette Mulholland am of the opinion that the PCBU has contravened the WHS legislation relating to:**

	Suspected Contravention	More information	Was the contravention rectified?
PCBU Alleged Contravention 1	Not maintaining safe systems of work	Workers reported that software to access essential protocols and procedures has been changed and are now hidden behind an intranet login.  Previously, these protocols and procedures were able to be accessed freely on the SALHN intranet - without requiring a log in.  For example, in the resuscitation room in the ED - doctors are required to log in to their user name, and then bring up an intranet portal, and log in further to	No

		<p>the intranet to access policies and procedures. It has become cumbersome to access these critical documents. In resuscitation and acute medicine, time is of the essence and 30 second delay in accessing protocols and procedures could be the difference between life and death.</p> <p>There was no consultation in the change to the new system and how to reduce the safety issues for doctors.</p>	
PCBU Alleged Contravention 2	Not maintaining safe systems of work	<p>Workers reported that software to access essential protocols and procedures has been changed and are now hidden behind an intranet login.</p> <p>Previously, these protocols and procedures were able to be accessed freely on the SALHN intranet - without requiring a log in.</p> <p>For example, in the resuscitation room in the ED - doctors are required to log in to their user name, and then bring up an intranet portal, and log in further to the intranet to access policies and procedures. It has become cumbersome to access these critical documents. In resuscitation and acute medicine, time is of the essence and 30 second delay in accessing protocols and procedures could be the difference between life and death.</p> <p>Not all computers have the intranet app installed, so once logged on to the computer, they need to google the intranet page to then get the log in window open to log in to the intranet.</p> <p>Workarounds have been unsafe for patient care. There have been SLS's in relation to 'near misses' for pat</p>	No
PCBU Alleged Contravention 3	Other	<p>Workers advised that they were not consulted about the change to the system software, and they came to work one day to find that the software they use on a daily basis had been changed.</p>	No

		No consultation. Workers weren't told there would be a trial of the software change.	
PCBU Alleged Contravention 4	Not maintaining safe systems of work	<p>The workers advised that they had raised the issue with the PCBU on many occasions with no change and the new system is completely unfunctional. There is no change and access to important protocols and exalations are leaving both patients and workers vulnerable to adverse outcomes.</p> <p>The PCBU has confirmed that the new system not only creates problems in the ED but also in the ICU.</p> <p>The PCBU has informed the EPH they may have a solution but as yet this has not been forthcoming continuing known health and safety risks.</p>	No