

# Entry Permit Holder Report

SafeWork SA

Application ID 19050313

Entry Permit Holder	
Full Name:	Shae Monopoli
Permit Number:	ET-23-05052
Union Represented:	SDA
Worksite Entered	
Business Name:	McDonald's Elizabeth
Industry:	Other
Address:	35 ELIZABETH WAY ELIZABETH SOUTH AUSTRALIA 5112
Date workplace entered:	27/02/2024 12:00:00 AM

I Shae Monopoli am of the opinion that the PCBU has contravened the WHS legislation relating to:		
Contravention	More information	Was the contravention rectified?
Not maintaining a safe work environment	PCBU reported spike in customer abuse over past few months. While on visit, customer fight began on site, drink thrown at worker, police called. 5 incidents of customer abuse reported Feb 24, 3 incidents of customer abusing customer, 1 physical incident involving crew. 1 report in last 6 months of customer entering kitchen.	Yes
Not maintaining safe plant and structures	There is no barrier between staffed and customer areas leaving workers at risk when an aggressive incident escalates.	No